

PRIVACY POLICY

The purpose of this privacy policy is to set out the principles governing NeuroAgent Ltd's / ID-Import Ltd's use of personal information that we may gather and/or otherwise receive from you.

We may use your personal Data for the following purposes:

The purposes in connection to products and services: We may use your personal data to satisfy your customer needs, process your order or as otherwise may be necessary to perform or enforce the agreement between you and NeuroAgent Ltd / ID-Import Ltd, to secure the functionality and security of our products and services, to identify you and to prevent and investigate fraud and other misuses.

The purposes in connection to product/service development: We may use your personal data to develop NeuroAgent Ltd / ID-Import Ltd products and/or services.

The purposes in connection to communicating with you, marketing and research: We may use your personal data to communicate with you, for example, to provide information relating to our products and/or services you are using or to contact you for customer satisfaction queries as well as research purposes.

Data contained in the personal data file

Your personal data is collected when you register as a user of NeuroAgent Ltd's / ID-Import Ltd's services/products (NettiFarmi, LibreFarm), in connection with the sale of products and services and with the use of services, as well as in connection with promotional and sales campaigns related to NeuroAgent Ltd / ID-Import Ltd products and services.

Your personal data may also be collected from personal data files controlled by third parties. The personal data collected by us includes, inter alia, data belonging to the following categories:

- **Technical data.** Although it is possible to browse part of the NeuroAgent Ltd's / ID-Import Ltd's services/products website without the need for registration or identification, your browser submits certain information to NeuroAgent Ltd / ID-Import Ltd, such as your IP address, date and time of browsing, the site from which you came to NeuroAgent Ltd's / ID-Import Ltd's services/products website, the pages you visit, the links you use and the content you browse. Other technical data which is collected may also be created in connection with the use of NeuroAgent Ltd / ID-Import Ltd products and services. For example, your telephone number, the date and time of using the service and other data describing your use of service may be transferred to NeuroAgent Ltd / ID-Import Ltd as part of normal data communications. NeuroAgent Ltd / ID-Import Ltd may use cookies on its products/services websites.
- **Information submitted by the customer.** NeuroAgent Ltd / ID-Import Ltd may collect the following data in connection with its products and services: customer's name, address, telephone number, e-mail address. We may also collect other contact details required for the delivery of products and services, customer communications and user identification.
- **Information relating to customer and contractual relationships.** We collect information concerning matters relating to customer and contractual relationships. We also collect information relating to the payment and invoicing of products and services, such as invoicing address. We may also record customer service calls and collect other information related to the interaction between you and NeuroAgent Ltd / ID-Import Ltd and between you and our retailers.

Purpose of the personal data file

We use your personal data for the following purposes:

- **Provision of products and services.** We may use your personal data to identify users, to provide products and services, to ensure information security, and to prevent and investigate misuse within the limits of the applicable law. Your personal data will not be disclosed to third parties for marketing purposes without your consent.
- **Development of products and services.** Your personal data may be used for the development of NeuroAgent Ltd's / ID-Import Ltd's products and services. We primarily use statistical and other corresponding information that cannot be used to identify individual users. Your personal data may also be used for the targeting of our products and services, for example, to allow us to show customised content to you. We may compile statistics required for the development of products and services and aggregate information collected in connection with different products and services insofar as the data was collected for the same purpose.
- **Customer communications and marketing.** Within the limits of the law, your personal data may be used for the marketing of the products and services of NeuroAgent Ltd / ID-Import Ltd and the retailers and partners represented by NeuroAgent Ltd / ID-Import Ltd and NeuroAgent Ltd's / ID-Import Ltd's partners and retailers which represents our products and services, for direct marketing, for showing right kind of internet advertisements inside own services/products, for marketing research and for customer communications, for example, to inform you of our products and of matters relating to our services. We may also conduct surveys related to customer satisfaction.

Sharing your Personal Data

The personal information gathered and/or otherwise received from you will be used by NeuroAgent Ltd / ID-Import Ltd and/or its affiliated companies, distributors, and resellers and other subcontractors which are necessary in connection to the NeuroAgent Ltd / ID-Import Ltd Products and Services. The information is never rented or sold to third parties. However, NeuroAgent Ltd / ID-Import Ltd will share certain information with non-affiliated third parties as permitted by law for the purpose of serving your customer needs. The recipient of any such information is required to protect the confidentiality and security of the personal information and may not reuse it for any other purpose.

NeuroAgent Ltd / ID-Import Ltd may also disclose information to government agencies and self-regulatory organizations when permitted or required to do so by law.

If we decide to sell, buy, merge or otherwise reorganize our businesses in certain countries, this may involve us disclosing personal data to prospective or actual purchasers and their advisers, or receiving personal data from sellers and their advisers.

Security

NeuroAgent Ltd / ID-Import Ltd will store personal information only as required for meeting legal and regulatory requirements or as needed to provide personalized services to you.

While there are always risks associated with providing personal data, whether in person, by phone, via the internet or otherwise, and no technology is completely safe or "tamper" or "hacker" proof, NeuroAgent Ltd / ID-Import Ltd takes appropriate technical and organizational information security measures to prevent and minimize such risks.

NeuroAgent Ltd / ID-Import Ltd uses encryption and other security methods to identify and prevent data security breaches and unauthorized disclosure of your personal information.

Links

Our Web-site may contain links to non-affiliated third-party Web sites. NeuroAgent Ltd / ID-Import Ltd is not responsible for the privacy-related practices of any such third parties.

Your Rights

In case you wish to know what personal data we hold about you or you wish to complete, correct or delete any incomplete, incorrect or outdated personal data, or you wish us to cease processing your personal data for the purpose of sending promotional materials or direct marketing or for the performance of market research or on other compelling legal grounds, you may, as appropriate and in accordance with applicable law, exercise such rights by contacting us. In some cases, especially if you wish us to delete or cease the processing of your personal data, this may also mean that we may not be able to continue to provide the services to you.

Please note that NeuroAgent Ltd / ID-Import Ltd may need to identify you and to ask for additional information in order to be able to fulfill your above request. Please also note that applicable law may contain restrictions and other provisions that relate to your above rights.

In order to exercise the rights described above, you should send a signed written request to:

NeuroAgent Ltd / ID-Import Ltd

Privacy

Joutsentie 11

84100 Ylivieska

Finland

The Controller of Your Personal Data and Contact Details

NeuroAgent Ltd / ID-Import Ltd, Joutsentie 11, 84100 Yliveiska, Finland shall be the controller and responsible of your personal data.

In issues pertaining to NeuroAgent Ltd's / ID-Import Ltd's privacy practices you may also contact NeuroAgent Ltd / ID-Import Ltd.